

Tampa International Airport

Department of Public Safety and Security



2017 Annual Report

Message from Chief Vazquez



We never know what the future has in store for us. Had someone told me in January of 2017 that my career with the Houston Police Department would conclude, I would no longer be living in Texas, and I would be fortunate enough to be serving as the Chief of the Tampa International Airport Police Department, and all before the end of June, I would have laughed it off as a pipe dream because it did not comport with “my plans.”

But as I have learned through the decades, achievement is not always the result of best plans; rather, achievement is often the result of adjusting quickly when the best plans fail. And best plans *will* fail. All we can do is prepare ourselves for all eventualities, step up to the plate and swing for the fences when life throws us a curveball. Life threw me that proverbial curveball, I swung hard, rounded third base and found home plate was the Tampa International Airport Police Department. I feel truly blessed, ever since, to be a part of this team.

Monday morning, June 5, 2017, was the start of a new chapter in my life and a new era at TIAPD. It seems so long ago, yet it seems to have passed so quickly. I am so proud to serve alongside each and every one of you in the Traffic Division, Airport Operations Center, Administrative Section and Police. Together, we have made some changes to improve our operations and better serve the public. Some changes were painful to some of us. Others were “no-brainers.”

As you read your 2017 Annual Report, please reflect upon the accomplishments of your fellow TIAPD employees: A change to plain language from 10-Code to better communicate with outside agencies in times of crisis. A revamped discipline process and promotion system. CFA Accreditation. And a record fundraising year for Toys for Tots, just to name a few.

On my very first roll call, I made it clear that OUR success was predicated upon teamwork based upon meaningful, dignified, respectful relationships with each other and with our airport partners. We are well on our way to success! Keep training. Keep Planning. Keep swinging for the fences... especially if you see that curveball heading your way.

Chief Charles Vazquez
Director

Command Staff



Ann Walters—Captain of Special Operations



Captain Ann Walters began her career as a police officer with the Tampa International Airport Police Department in 1984 and was sponsored by the department to attend the Tampa Police Academy. She worked as a patrol officer and a Crime Prevention Officer. She left the department in 1988 to raise her family. In 1995, she became re-certified and returned as a police officer in 1996. She has worked as a Patrol Officer, certified Crime Prevention Practitioner, Detective, Patrol Corporal, Patrol Sergeant and Patrol Lieutenant. She spent most of her career working the night shift. She was promoted to Captain of Special Operations in July, 2015 where she has been in charge of the Professional Standards Unit, Criminal Investigations Unit, Police K9, Lost and Found and Evidence, Police Administrations and Accreditation at various times. Captain Walters has received numerous commendations and awards during her service at TIAPD. Captain Walters has a Bachelor of Arts Degree in Criminal Justice from the University of South Florida and a Master of Science Degree in Criminal Justice from the University of Cincinnati.

Teri Uno—Captain of Law Enforcement Operations



Captain Teri Uno was raised in a military family and has lived in Nevada, Okinawa, Idaho, Georgia, and Florida. After her father retired, they moved to Florida where she grew up in Pasco County and moved to Tampa in 1986. Hired by the Tampa International Airport Police Department in 1992, she has worked as a Patrol Officer, Field Training Officer, Detective, Corporal, Patrol Sergeant, Professional Standards Sergeant, and Patrol Lieutenant. Captain Uno is currently in charge of the patrol division. Captain Uno has received numerous commendations and awards during her service at TIAPD, including Officer of the Year. Captain Uno has a Bachelors Degree from St. Petersburg College and a Masters of Education from the University of Georgia.

Senior Managers



Shannon Boos—AOC



Senior Manager Shannon Boos began her career as a 9-1-1 dispatcher with the Key West Police Department in 2001. She later moved to Plant City, FL where she joined the Plant City Police Department and worked as an Emergency Medical Dispatcher until 2004. In 2004, Shannon joined the Florida Highway Patrol where she spent 9 years in a variety of roles including Duty Officer, Certified Training Officer and Child Passenger Safety Technician. In 2012, Shannon joined the Aviation Authority as a manager in the AOC, where she led the team of dispatchers on the midnight shift. In 2014, she accepted a position in the Human Resources Department as a Training Specialist. In this role, she taught Aviation Authority employees everything from safety and career development skills, to supervision and leadership skills. In August of 2016, Shannon accepted the role of Senior Manager and returned to the Airport Operations Center. She now leads the team of 5 Supervisors and 30 Dispatchers, who keep the heart and soul of our airport running 24/7. Originally from Meadville, PA, Shannon attended Slippery Rock University after High School and later received her Training and Development Diploma from Langevin Learning Services.

Bob Rinehart—Traffic Division



Bob Rinehart is a Tampa native who joined the United States Army after graduation from Robinson High School. While in the Army, he attained a Bachelor's Degree and completed studies that resulted in his attaining a certification in Homeland Security. Bob rose to the rank of Sergeant Major with multiple deployments in both Iraq and Afghanistan. The Army afforded Bob with the opportunity and experience in leading people. This experience included the management of large work forces in excess of 150 people, managing a 10 million dollar budget, working with combat forces that included Afghan soldiers. He was involved in planning and leading search and rescue operations. He coordinated and worked in operations that included other military services and was part of a team that managed the transportation of over 5,000 personnel.

Upon his retirement from the United States Army Bob joined the Aviation Authority in July 2013, as a Traffic Supervisor, and was promoted to Traffic Manager in May 2014. In the short time that Bob has been with the Aviation Authority, he has demonstrated strong leadership skills, is supportive of his employees, and believes strongly in providing world class customer service. He leads a team of 60 people in our Traffic Department.

Janet Rowe—Administration



Janet Rowe joined the Tampa International Airport Police Department on October 30, 2017, as Manager of Support Services. She graduated from Texas A&M University in Galveston, in 1991 with a BS in Marine Biology.

Janet was a 25 year resident of Houston, Texas. She joined the Houston Police Department in 1995 as a Class B Identification Officer and worked assignments including AFIS, Applicant Processing, Document Examination, and served nine years in the latent print laboratory developing latent prints from crime scene evidence. In 2010, she promoted to Senior Identification Officer and was reclassified to sergeant in 2011. After a brief time in the Houston Police Department Property Room, Janet was appointed as the administrative sergeant in the Professional Development Command where she assisted in coordinating the department's promotional testing, supervised PDC staffing and the Health and Safety Unit, and managed administrative correspondence. Janet honorably retired in September 2017 after 22 years of service. As Manager of Support Services, she oversees Lost and Found, the

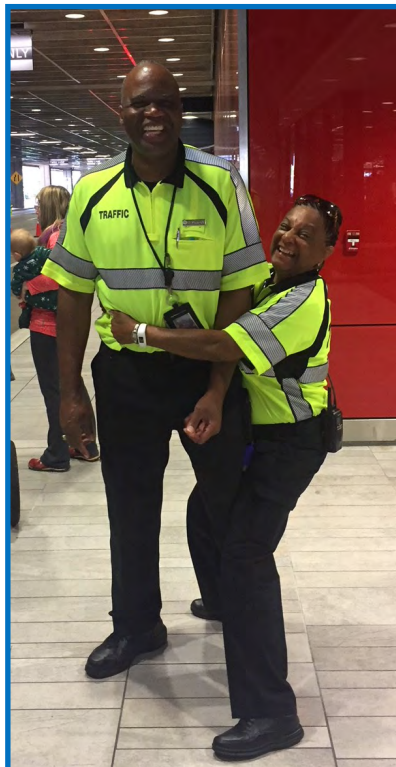
TIAPD Evidence Room and the Public Safety Administration Office.

Traffic Division



Another busy year in the Traffic Division has come and gone. Looking back, we supported some major construction in and around the terminal, participated in many events around the Tampa Bay area, welcomed the arrival of our new Chief of Police and continued to work hard to support the growth of the airport. 2017 was off and running with Tampa supporting the BCS Championship game. Traffic personnel helped manage the thousands of fans and spectators that descended on the Tampa Bay area ensuring a smooth transition through the airport.

Major construction continued throughout the terminal and Traffic was asked to support Operation Blue. This operation routed all blue side vehicle traffic into the short term parking garage to pick-up passengers. Traffic personnel managed rerouted traffic in support of Operation Blue for almost 5 months to facilitate the construction of the SkyConnect tracks.



The Traffic Division performs a myriad of tasks in and around the terminal and curbsides. We assist lost passengers, identify unattended bags, take care of those who are sick and share a laugh with the traveling public. However, their main focus is moving traffic and there was a big increase in passenger volume through the year. Spring Break saw its busiest March and April in its history serving 3.8 million passengers. Thanksgiving stayed busy with 1.7 million passengers through November, and rounded out the Christmas holidays with more than 1.8 million passengers, almost 4% increase from 2016. Controlling the high volume of traffic was no easy task, but with a good team effort we pulled it off. All these big numbers while going through major masterplan construction throughout the campus!



Traffic personnel and their families supported the many airport functions available, such as the Gasparilla Children's parade, the Reverend Martin Luther King Jr. Parade, Pride Parades, and the 5k run, along with military appreciation luncheons and dinners, Lightning/Rays/Buccaneers games, and pot lucks. It is impossible to capture all the great things that this department accomplishes on a daily basis. We selflessly serve the airport, which serves our Tampa Bay community. Many of our traffic personnel have spent most of their adult lives working here, while some are just starting out and learning what it takes to be successful.

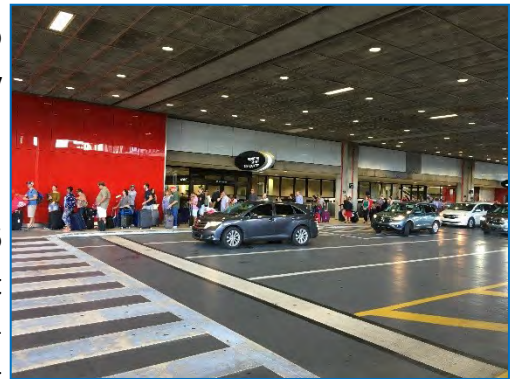
Hurricane Irma



On Friday September 8th, 2017, Hurricane Irma had intensified to a Category 5 Status and Travelers at Tampa International Airport were scrambling to depart the Tampa Bay area.

The decision was made to execute the Aviation Authority's Hurricane Response Plan. Members of the Public Safety and Security Department were advised to prepare themselves and their families prior to an extended stay of working and sleeping 24/7 until Hurricane Irma had moved out of the area.

The Tampa International Airport Police Department had 36 Police, 18 AOC Dispatchers and 13 Traffic Specialists that remained at the Airport for the duration of Hurricane Irma, alternating 12-hour shifts composed of Dayshift and Nightshift personnel. These personnel later became known as "Storm Riders." Dozens of Aviation Authority employees from Operations, Guest Services, Maintenance, Planning and Development, ARFF and



others, joined the Storm Rider Team.

Winds from Hurricane Irma hit upwards of 60 MPH. All flights inbound and outbound were cancelled on September 9th.

The airport saw downed trees, signs, water intrusion and widespread debris across the airfield.

The Airport Marriott reached maximum capacity with stranded travelers and others seeking shelter from low lying areas. Food services were limited, but the restaurants that stayed remained open for extended hours to provide food. The Airport was reopened the morning of Tuesday September 12th – less than a day after the worst of the storm passed.

ARRIVALS						7:52 PM	ARRIVALS	
CITY	AIRLINE	FLIGHT	TIME	GATE	STATUS	CITY	AIRLINE	STATUS
Atlanta	DELTA	2130	7:23P	157	Cancelled	Wash-IAO	UNITED	
Atlanta	DELTA	31	11:54P	146	Cancelled			
Boston	jetBlue	2251	7:27P		Cancelled			
Charlotte	jetBlue	1871	7:50P		Cancelled			
Chicago O'Hare	jetBlue	729	7:58P		Cancelled			
Dallas-Ft. Worth	American	2623	8:59P		Cancelled			
Detroit	DELTA	755	10:52P		Cancelled			
FL Lauderdale	Southwest	3286	8:00P		Cancelled			
FL Lauderdale	jetBlue	615	11:41P		Cancelled			
Hartford	jetBlue	2531	11:05P		Cancelled			
Havana, Cuba	Southwest	3953	7:25P		Cancelled			
Houston-IAH	jetBlue	314	7:15P		Cancelled			
Houston-IAH	MIRAGE	1789	11:30P		AS			
Indianapolis	Southwest	2869	7:30P		Cancelled			
Las Vegas	American	1821	7:40P		Cancelled			
Las Vegas	jetBlue	1584	8:55P		Cancelled			
Leonardo da Vin	DELTA	65	8:38P	E64	Cancelled			
London Heathrow	DELTA	31	8:15AP	E64	Cancelled			
Los Angeles	DELTA	1381	7:30P		Cancelled			
Miami	DELTA	1382	8:41P		Cancelled			
New York-JFK	DELTA	796	10:53P	E66	Cancelled			
New York-JFK	jetBlue	225	10:50P		Cancelled			
Newark	MIRAGE	1985	9:58P	A19	Cancelled			
Philadelphia	jetBlue	514	8:16P		Cancelled			
Phoenix	American	519	9:17P		Cancelled			
San Francisco	MIRAGE	547	9:50P	A5	Cancelled			
San Juan	jetBlue	552	8:17P		Cancelled			
Wash.-DCA	American	1834	8:35P		Cancelled			
Wash.-DCA	American	1958	9:57P		Cancelled			

9/11 Tribute



Although the airport was closed during Hurricane Irma, our department, along with some stranded passengers, took a moment to honor those who gave all. We will never forget !



New Initiatives



In 2017, a decision was made to purchase a new dog. Not any ordinary canine, but an Explosive Detective Interdiction Canine (EDIC). The groundbreaking program is facilitated by the Miami-Dade Police Department. Officer Chris Reggi was selected to attend the program and become the pioneer for this endeavor. Now, Tampa International Airport has a new tool in the fight to keep us safe: Anya, a three-year-old Belgian Malinois with a set of skills unlike any other at the Airport.

Officer Chris Reggi trained with Anya for 14 weeks with Metro-Dade K9 Services. She is recertified yearly, and continues training on a monthly basis in Miami.

Anya is specially trained in explosive detection and explosive odor pursuit and came to TPA on February 13, 2018, as part of the new

Explosive
Detection
Interdiction
Canine
program.



The program trains dogs to actively pursue explosives and detect odor at greater distances than conventional bomb-sniffing dogs would.

When Anya's not working, she's happy to be spending time with Officer Reggi, or playing with her Kong toy.

Sgt. Jeff Browning, who oversees TPA's K9 units, said officers often spend more time with their dogs than they do

their family.

"The dogs are the first thing they see when they wake up and the last thing they see before they go to sleep," he said.

Sgt. Browning says that all of the dogs in the K9 unit are incredible, but Anya is the best of the best.

"We would like to have more like Anya," he said. "She's amazing."

Airport Operations Center



The AOC welcomed an exciting variety of changes and events in 2017! The most notable of which was the addition of comfortable and stylish uniforms. With multiple shirt colors to choose from and matching jackets to keep dispatchers warm in the cold center, we now look as cohesively as we perform. The uniforms were on full display, when we took advantage of a rare opportunity to leave the center and tour the new Rental Car Center together! For a team that is expected to know so much about airport geography and where to send help, this field trip was a fun and enriching way to identify the locations we had been hearing so much about. Some members on our team also enjoyed an exciting trip to the Operations Center at Walt Disney World!

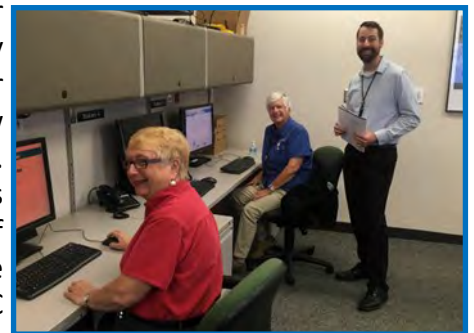


This past year saw a heavier focus on developing training opportunities within the AOC. Training Supervisor Tony D’Aiuto led his team of dispatch trainers through a full-day course designed specifically for improving consistency in AOC training efforts. A Training Coordinator position was also created to dedicate more resources to developing our team’s skills and talent. Prior to taking a promotion in the Operations Department, Michael Patty briefly served in this role and enthusiastically trained our TPA Volunteer Ambassadors on how to assist at the Lost & Found window. Mike received great feedback from his training and the added assistance from the volunteers has been invaluable. We also started the process of cross-training several of our legacy dispatchers. These dispatchers have risen to new heights, by challenging their existing skills and expanding on new abilities.



Their efforts have built better connections among the team, and contributed to a genuine understanding and appreciation for the work each other delivers.

Cross-training isn’t the only thing bringing our team closer together. The overwhelming assistance provided by our Storm Riders through Hurricane Irma, brought our team together for long hours over several days. The AOC truly began to feel like “home” after this journey. Working together as a family led to our generous holiday donation to a fellow employee who was displaced due to a devastating fire at his home. Our team encouraged each other and contributed in various ways to raise funds for the worthy cause. With so many great stories of goodwill and positive performance, we’ve been eager to recognize and share those stories by choosing and honoring an AOC Employee of the Month.



Additionally, we were thrilled to successfully pass two FDLE audits, and gain a recertification of our training program with the Department of Health, each with zero discrepancies! The Airport Operations Center has been moving onward and upward with remarkable successes for our customers and each other. We are continuing to move forward into 2018 with the same enthusiasm as 2017!

Property/Evidence/Lost and Found



The Police Lost and Found Property Room is responsible for the intake, cataloging, and dispositioning of items lost or abandoned on the Tampa International Airport premises. In 2017, 18,940 items were submitted into the Police Lost and Found Property Room with approximately 4,500 of those items returned to owner. Property not claimed is either auctioned, donated or used by the Authority. The Lost and Found Property Room will have an expansion of its

area this year to provide a more suitable space for storage of all the submitted items and to make retrieval of those items more efficient. Guest Services has provided regular volunteers to staff the lobby area front window. The volunteers have been a welcome addition to our personnel by assisting customers by reuniting them with their belongings.



CFA Accreditation



Maintaining High Standards



In November 2015, our department began our process to become state accredited by the Commission for Florida Law Enforcement Accreditation (CFA). CFA was developed through a joint task force with executive members from the Florida Police Chiefs Association and the Florida Sheriffs Association. CFA and the standards it promulgates are supported as best practices for professional law enforcement agencies in Florida.

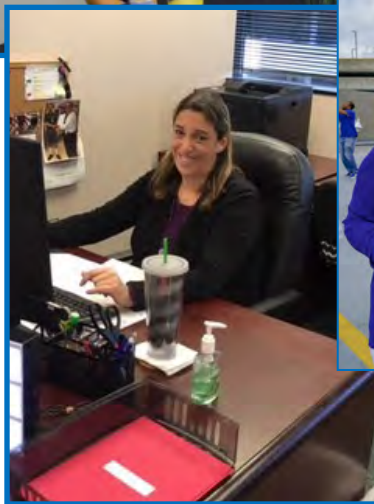
The accreditation process is recognized as a means of maintaining the highest standards of professionalism. The process requires an in-depth review of every aspect of an agency to include its organization, management, operation, and administrative functions and also increases cooperation and coordination with other law enforcement agencies and other branches of the criminal justice system.

Police Administration



Under the Support Services Division, the Public Safety & Security Administration continues to review case reports, parking ticket and citation collection, records management, staff uniform and equipment orders, department supply orders, and budget management. In addition, these dedicated professionals enjoy participating in department and Authority-wide events, receiving honors for their professional development, and the appreciation shown to them throughout the year. Some of the events – HCAA Employee BBQ, Administrative Professionals Day Breakfast, TIAPD's

Pie in the Face, Administrative Professionals Training Program, and Take Your Child to Work Day.



2017 NCAA Championship Game



On January 9th, the Tampa Bay Sports Commission hosted the 2017 NCAA National Championship game at Raymond James Stadium. Our staff worked meticulously with other departments and outside organizations to facilitate a safe arrival and departure of both teams. The 2017 National Championship Game brought in a record number of passengers to TIA and January 9th turned out to be the busiest day for air travel since Super Bowl XLIII, in February 2009. On behalf of Chief Paul Sireci and the TIAPD Management team, we thank you for the hard work and support to make this event a huge success.

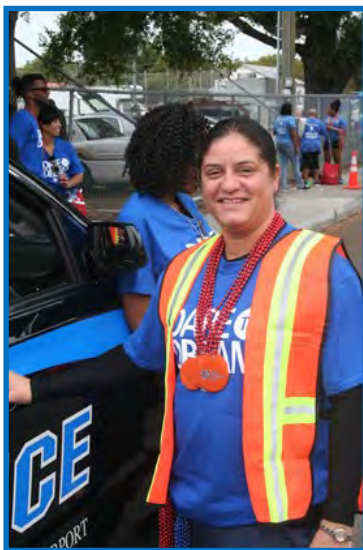


Crime Prevention/Community Outreach



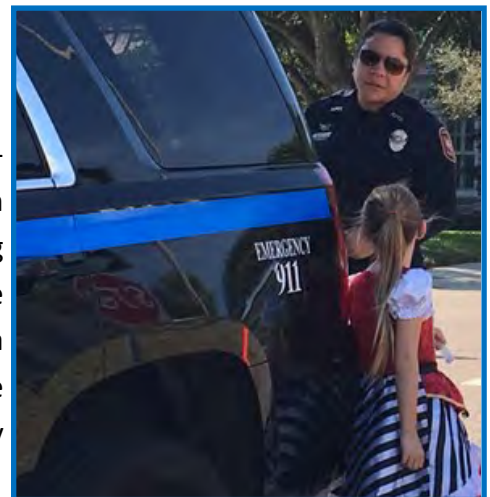
Derrick Brooks Charities

Officer Bizzle has had quite the busy year, as he worked with several outreach programs in 2017. The largest endeavor is his devotion to The Derrick Brooks Charities Teen Summits. During the year, he took the opportunity to connect with teens and adults to discuss the origins of Black History Month, budgeting and finances from the perspective of both a person who had obtained a college education and a person who had not obtained a college education, adult class participation and the importance of families and communication at meal time, Credit Wellness and Financial Security. Special guests in attendance during the year were Super Bowl Hall of Famer and President of Derrick Brooks Charities, Derrick Brooks, Hillsborough County Sheriff Chad Chronister, Tampa Police Chief Brian Dugan and State Senator Darryl Rouson. Officer Bizzle also assisted with the Tampa Hillsborough Homeless Initiative Continuum of Care meeting. The members of the system of care are usually law enforcement, members of the criminal justice system such as the State Attorney's Office and the Public Defender's Office and other community agencies. During the networking segment of the meeting, Officer Bizzle met, and engaged in discussions with, Hillsborough County Sheriff's Office Deputy Stephanie Krager, Deputy Josh Boyer and retired Tampa Airport Police Officer Terence Cottman. Officer Bizzle received valuable contact information for homeless resources and also learned information about the data count of the homeless in Hillsborough County which will be useful in the future.



Parades!

On January 16th Tampa International Airport employees participated in the 28th Annual Martin Luther King Jr. Day Parade in Tampa, and the annual Children's Gasparilla Parade on beautiful Bayshore Boulevard in Tampa on January 21st.



Crime Prevention/Community Outreach



Blue Mass



Members of the Tampa International Airport Police Department attended the 2nd Annual Tampa Bay Blue Mass on Friday, May 19 at St. Timothy Catholic Church in Lutz. The Blue Mass honors the men and women serving the Tampa Bay region as Firefighters, EMTs, Sheriff Deputies, Police Officers, Troopers, Special Agents and 911 Operators.

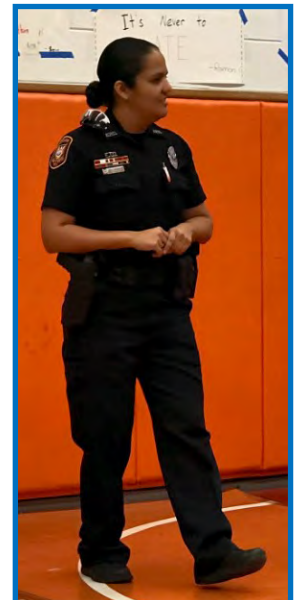
Hurricane Harvey Relief



Chief Vazquez was in Houston and delivered a \$3,125 check to Houston Police Officers Union President Ray Hunt and Vice President Tom Hayes. The funds were raised by TPA Police, Traffic, and AOC and went to the "Assist the Officer Foundation" to help Houston police officers who lost their homes during Hurricane Harvey.

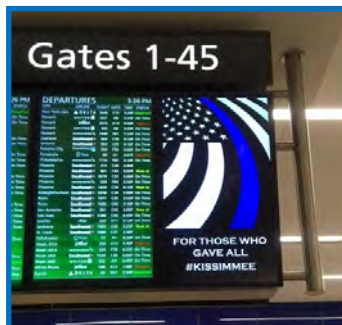
Teaching the Future

The Great American Teach-In was held on November 16, 2017, at Leto High School. Officer Penella went to the high school and spoke with the students regarding careers in Law Enforcement.



The Ultimate Sacrifice

The Aviation Authority displayed a tribute to Kissimmee fallen officers Sgt. Sam Howard and Officer Matthew Baxter who were killed in the line of duty while investigating a suspicious subject on August 18, 2017.



Run for a Great Cause



Tampa Police Memorial Run



Chief Vazquez, Sergeant Durkin, Sergeant Browning, Corporal Porter, and K9 Officer Porter participated in the annual Tampa Police Memorial Run to remember those Tampa officers who paid the ultimate sacrifice.

Special Olympics Torch Run

The Special Olympics Florida Law Enforcement Torch Run for Hillsborough County took place April 27 on Bayshore Blvd. In all, there were about 100 runners who participated and TIAPD had three representatives in the run: Officers Kim Richbourg, Hallie Pell and Britti Verret. Sergeant Bob Thomson organized our portion of the event and it was a great turn out! Hillsborough County was presented a check of \$40,000 to Special Olympics Florida.



Patrol Division



The Tampa International Airport Police Department is an Accredited Law Enforcement Agency comprised of 69 sworn Police Officers. The Airport Police Department's Patrol Division acts, not only as a full-service law enforcement agency, but hosts a variety of other duties and responsibilities. In addition to the civil and criminal functions of a conventional police department, Tampa Airport Police Officers must also be cognizant of Federal regulations and often assist TSA and Customs agents when police action is warranted.

The primary function of the Patrol Division includes, but is not limited to: Protection of life and safety of our passengers, guests, and employees of the Aviation Authority; the maintenance of public order; the documentation and preliminary investigation of criminal offenses; proactive and preventative patrol; traffic law enforcement; and a myriad of customer related support such as medical fall documentation, passenger assistance, lost and found property, conflict resolution and general calls for service.

2017 was a busy year for the Tampa Airport Police Department as they were charged with the safety and security of several major events, such as the NCAA National Championship Game which brought thousands of people from all over the country. In addition to the thousands of passengers on commercial flights, it was necessary to close Runway 10/28 to accommodate the large number of private charters attending the game. Hurricane Irma traveled across Central Florida and closed Tampa International Airport which required 36 Officers or "Storm Riders" to spend over 80 continuous hours on property tending to the welfare of the airport in addition to stranded passengers while Irma passed through.

With the advent of the Rental Car Center (RCC), a host of new opportunities and challenges face the Airport Police Department. In addition to the enlarged footprint of passengers and guests, the RCC and Economy Parking Garage represent 10-15% of our passenger base in two distinct locations approximately 1.5 miles from each other, RCC and Main Terminal. This breadth represents an increased demand to employ a continued level of quality service to our passengers and guests.



The Officers of the Tampa Airport Police Department take pride in their work and strive to conduct and complete a comprehensive investigation of all incidents involving airport operations. With the proficient use of the HCAA extensive camera system and advance investigative technology, Officers are often able to resolve incidents in a timely fashion. From quickly locating lost property to identifying and arresting perpetrators of theft, Airport Police Officers are committed to finding a conclusion to their cases whenever possible. The Tampa Airport Police Officers are also committed to ensuring our passengers and guests receive the best overall experience at Tampa International Airport. Their exemplary service has contributed to the numerous accolades received from its patrons, and helped Tampa International Airport be recognized as one of the best airports in the nation.

K9 Unit



The K9 Unit started a busy 2017 in January by providing explosive detection services at TPA for the College Football Playoff National Championship Game teams during arrival and departure.

They also assisted in keeping all the Tampa Bay game events safe as part of the Tampa Bay Regional EOD K-9 Task Force and the Tampa Police Department at the Gasparilla Children's Parade and the Gasparilla Parade. The unit also participated in Take Your Child To Work Day on April 27, 2017.



On Saturday, June 17, 2017 Officer Traci Dietz and K-9 Vika were awarded the K-9 Officer's Award at the Sunshine State Cluster Dog Show at the Florida State Fairgrounds. The award is sponsored by the American Kennel Club through local satellite clubs; the St. Pete Dog Fanciers Association and the Greater Venice Dog Club. Officer Traci Dietz and K-9 Vika were nominated and selected out of approximately twenty law enforcement canine entrants from West Central Florida. Traci and Vika were chosen for their work during the 2016 Presidential Election where they provided explosive detection services as well as their dedication to the canine program at the Tampa International Airport.

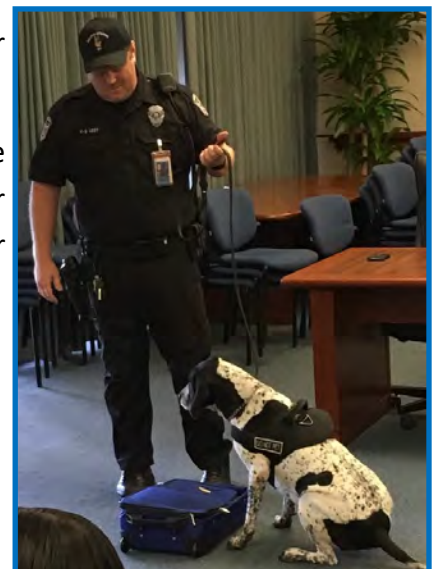
This is a new award for the AKC and they expect to recognize more canine teams in the future. Congratulations, Officer Dietz and K-9 Vika!

The unit participated in the Lunch n Learn for HCAA employees.



The K-9 Unit were vital during Hurricane Irma, and they conducted sweeps of all four airside to return to normal operation after the hurricane passed through.

Officer Chris Reggi was selected to train for the EDIC dog and will complete his training in Miami for 2018. In November, Officer John Preyer joined the unit and will attend the mandatory TSA course in Lackland during 2018 to obtain his partner.



Professional Standards Unit



The Professional Standards Unit (PSU) conducts all recruitment and hiring activities for the department. PSU participates in recruitment events throughout the community to solicit the best candidate for employment with police and traffic divisions, as well as the Airport Operations Center (AOC). PSU administers testing of applicants and conducts a thorough background investigation of selected candidates. During 2017, PSU Investigators conducted 20 background investigations resulting in the hiring of 10 new police officers, 8 traffic specialists, 1 AOC dispatcher and 1 administrative personnel to fill vacant positions.

PSU is the training arm of the department, responsible for identifying training needs, formulating or acquiring training solutions and implementing training programs. This ensures that all department members are receiving comprehensive, effective guidance on a variety of topics.



PSU is also accountable for tracking all compliments and complaints initiated by airport patrons as well as internal complaints. The expectation of airport patrons is that department members conduct themselves with the highest level of integrity and discipline. PSU assists in ensuring that the airport patron's confidence in the department remains high by thoroughly investigating all allegations of misconduct and developing a fair assessment of any reported incident. PSU investigates all complaints and matters of internal discipline to include customer service issues, deviation from agency policy and biased based profiling complaints.

Bias-based profiling occurs when, whether intentionally or unintentionally, an officer applies his or her own personal, societal, or organizational biases or stereotypes when making decisions or taking police action, and the ONLY reason for that decision or action is because of a person's race, ethnicity, background, gender, sexual orientation, religion, economic status, age, culture or other personal characteristic, rather than due to the observed behavior of the individual or the identification of the individual as being, having been, or about to be engaged in criminal activity. It is the policy of the Tampa International Airport Police Department to protect the constitutional rights of all people, regardless of race, color, ethnicity, gender, sexual orientation, physical handicap, religion or other belief system or physical characteristic; and to treat each person with respect and dignity. While contacting persons in a variety of situations is not only routine, but also germane to law enforcement activities, the agency will not accept or tolerate bias-based profiling. The following provides that total number of commendations, complaints, Internal Affairs (IA) investigations and Administrative Inquiries and Biased Based Profiling complaints during 2017:

Type	Exonerated	Sustained	Unfounded
Internal Affairs Investigations	0	2 (terminations)	1
Administrative Inquiries	2	2	3
Biased Based Profiling Complaints	0	0	0

Type	Police	Traffic	AOC	Admin
Compliments	42	29	8	0
Complaints	3	17	0	0

Criminal Investigations Unit



The Tampa International Airport Police Department (TIAPD) has four detectives assigned to the Criminal Investigations Unit (CIU). Their duties include follow up investigations on criminal cases, with an emphasis on anticipating crime trends. The detectives also partner with other federal, state and local agencies in an effort to combat crime.

During the first half of 2017, Tampa International Airport experienced a dramatic increase in thefts of rental cars, with ninety (90) car thefts reported. The CIU detectives worked closely with

other local law enforcement agencies, which resulted in the arrests of numerous sub-contracted rental car drivers and cleaners. The arrests of the “insiders” at the airport resulted in a dramatic decrease of stolen autos.

As the detectives were combating the auto thefts, they also connected with the car rental agencies in order to deter future thefts. Security procedures were reviewed with each car rental agency, and subsequent security enhancements proved to be a substantial deterrent to the auto thefts as well. For their efforts in combating the auto theft challenge and reducing auto thefts by 95%, the detectives in CIU were recognized by TIAPD with Exceptional Duty awards.

Criminal Investigations Unit detectives anticipated that individuals who had been deterred from stealing rental cars would try to employ other tactics to get the cars. As credit card counterfeiting and credit card fraud increased in the Tampa Bay area, the detectives provided credit card fraud/counterfeiting detection training to all the car rental agencies. The partnership between the TIAPD detectives and the car rental agencies proved to be very beneficial. These efforts have resulted in numerous fraudulent rental attempts being discovered prior to any car rental agency having to actually experience the loss. There is daily interaction between the detectives and rental car agencies where information is shared.

CIU detectives also participate in federal task forces, and their duties include the detection and seizure of contraband. These detectives are also frequently called upon by other law enforcement agencies to assist in the apprehension of suspects who come through the airport and the securing of evidence pertaining to different investigations.

TIAPD Gives Back!



Every year, the department opens their hearts and finds ways to give back to the community. For years, we have participated in Special Olympics events and various campaigns with the Authority, such as United Way and Toys for Tots. The Toys for Tots campaign encourages employees to bring in new, unwrapped toys which are then provided to underprivileged children in our community. TIAPD members donned their Santa hats and went full speed ahead to help the Authority.



This year the Traffic Division stepped up to the challenge and 91% of traffic personnel donated to United Way Campaign. Due to their high level of participation, they were treated to a Goody Goody Burger luncheon with our CEO Joe Lopano.



After the goal was reached, Mr. Lopano stated in his email: "We would also like to recognize the extraordinary efforts of our Public Safety and Security team (Police, Traffic and AOC) towards this cause as their generous donations of 1,142 toys was instrumental to this toy drive."

The true winner of the event was the local children, who through our generosity received a small token of our love during the Christmas season.

Metropolitan Ministries held its annual food drive for those in need during the Thanksgiving season. Members of CIU, PSU and K9 made a contribution to this cause, and then made a presentation to Jack Harris and Tedd Webb of 970 WFLA.



Special Olympics Torch Run and Plane Pull



TPA Guardians



Members from our agency were honored to participate in the 2017 Special Olympics Plane Pull held at Orlando International Airport on Nov. 4. Twenty-eight teams competed and The Tampa International Airport Police Department Guardians finished second, behind the WWE NXT professional wrestlers, losing by only 0.134 seconds!

The TPA Guardians raised \$2,100 of the \$51,000 that day to benefit Special Olympics. Competing for the TPA Guardians were Sergeant Bob Thomson and Sergeant Eric Diaz, Officers TJ Donnelly, Darwyn Sparks, Jean Tremblay, Jason Virt, Luis Flores, Michael Mason, Brad Dille, Airport Dispatcher Luis Renza and Traffic Management Specialist Bryan Diemer, Dean Uno, Phil Uno, and Kevin Campbell.



Welcome New Members of Our Family



During 2017, the following members joined our department. Please welcome the following:

Law Enforcement Officers

Thomas Fisherkeller
Mark Brissenden
Michael Mason
Thomas Olsen
T.J. Donnelly
Allysa Caisse
Tony Vasquez
Kent Viera
Dwinell Ouellette

Traffic Specialists

Dwinell Ouellette
Kenny Garcia-Vargas
Kevin Rowlands
Michael Bergeron
Joseph Couture
Carlos Bustos
Myles Parris

Office of the Chief of Police

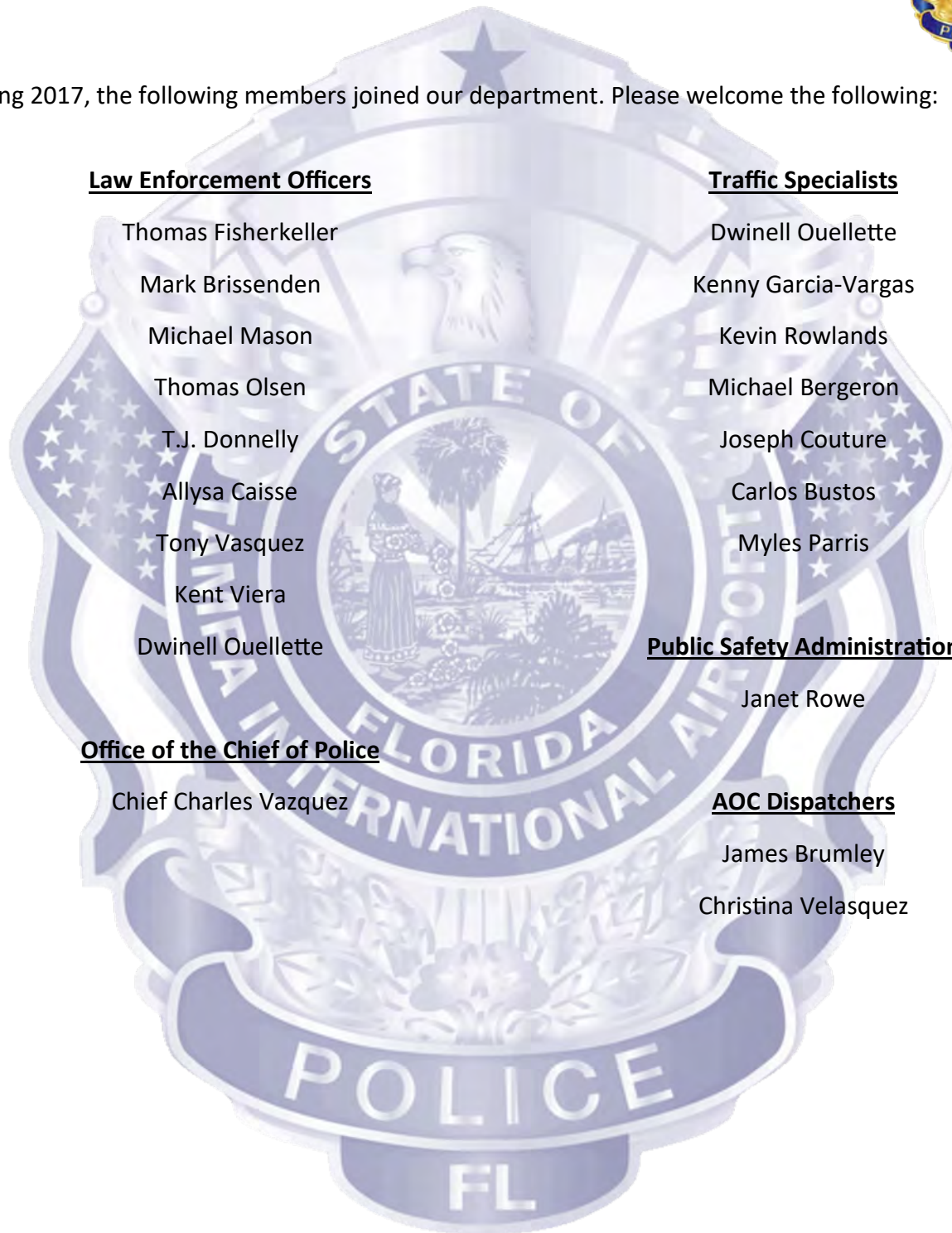
Chief Charles Vazquez

Public Safety Administration

Janet Rowe

AOC Dispatchers

James Brumley
Christina Velasquez



As we say goodbye and congratulate others



Chief Paul Sireci



Chief Sireci began his career with the department in June 2002 and retired on June 9, 2017.

Officer Barry Moretz



Officer Moretz began his career with the department on May 6, 1988 and retired on December 15, 2017.

Officer Jack Schafer



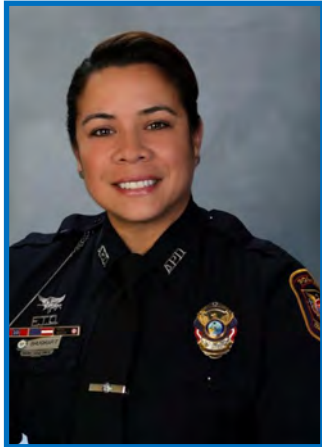
Officer John "Jack" Schafer began his career with the department on November 19, 2007 and retired on December 9, 2017.

TS Lefty Gonzalez



Traffic Specialist Hector "Lefty" Gonzalez began his service in 1995 with Police Administration. He transferred to the Traffic Division where he retired on January 31, 2017.

2017 Officer of the Year



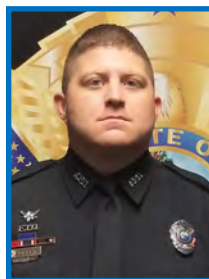
On May 23, 2017, Corporal Wendy Shughart was recognized at the Sykes Our Heroes Luncheon as the TIAPD Officer of the Year. The "Sykes Our Heroes Luncheon" is an annual event held at the Tampa Convention Center, where the men and women who proudly serve Hillsborough County as first responders are formally honored for their valiant service to our communities.

Corporal Shughart consistently delivers a high level of timely and accurate background investigations and has added several successful crime prevention enhancements and outreach programs. She has demonstrated self-initiation, professionalism and constant high performance. Corporal Shughart stays connected with the Airport community through the Airport Watch program and numerous other events. She provides training for the airport community during all of the Airport Watch meetings and conducts security surveys throughout the airport community. She provides active shooter training to tenants and civilian employees of the airport. Investigator Shughart created online customer service and interest in training surveys for airport employees, tenants and airlines. Corporal Shughart is part of the TIAPD Special Response Team, a Field Training Officer, and a lead high liability instructor. Corporal Shughart is a military veteran, having served four years in the United States Air Force from 1997-2001. She began her career with the Tampa International Airport Police Department on February 8, 2004.

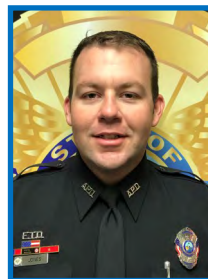
2017 Officers of the Quarter



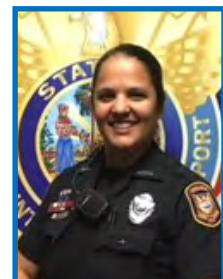
1st Quarter
Corporal Tammi Severin



2nd Quarter
Officer Bradley Dilley



3rd Quarter
Inv. Dan Jones



4th Quarter
Officer Christina Penella

2017 Civilians of the Quarter



2nd Quarter
Tiffany Kennedy
Manager



3rd Quarter
Gilberto Solla
Traffic Supervisor



4th Quarter
Laura Rozansky
Compliance

2017 Awards and Promotions



Awards

Chief's Achievement Award

Captain Ann Walters
Sergeant Eric Diaz
Officer Jimmie Bizzle

Meritorious Service Award

Sergeant Eric Diaz
Officer Jason Virt

Police Duty Award

Sergeant Monique Barry
Officer Luis Flores
Detective Steve McDonald
Officer Christina Penella
Officer Chris Reggi
Officer Jimmy Ruiz

Life Saving Award

Officer Bradley Dilley

Exceptional Duty Award

Captain Ann Walters
Captain Teri Uno
Sergeant Eric Diaz
Sergeant Kevin Durkin
Corporal Darrell Colestock
Investigator Dan Jones
Officer Matt Ewing
Detective Steve McDonald
Officer Chris Reggi
Officer Billy Richards
Officer Kim Richbourg
Officer Jimmy Ruiz
Officer Darwyn Sparks

Excellent Duty Certificate

Sergeant Walt Scoville
Corporal Tammi Severin
Officer Indira Canete-Villafranca
Detective Matt Ewing
Officer Mike Ferguson
Officer Luis Flores
Officer Kirsner Garcon
Investigator Dan Jones
Officer Oliver Jones (2)
K9 Officer Bob Porter
Officer Jean Tremblay
Officer Britt Verret
Officer Jason Virt
K9 Officer Traci Virt
Manager Janet Rowe
Supervisor Angela Potenziano
Senior TS Jennifer Bielevic
Dispatcher Katie Pace

Certificate of Appreciation

Captain Teri Uno
Sergeant Jeff Browning (2)
Sergeant Eric Diaz
Corporal Tammi Severin
Officer Harvey Argote
Officer James Basnight
Officer Cameron Beall
Officer Nick Clark
Officer Michael Cooper
Officer Bradley Dilley (2)
Officer T. J. Donnelly

Officer Luis Flores
K9 Officer Steve Krantz
Officer Michael Mason
Officer Hallie Pell
Officer Billy Richards
Officer Kim Richbourg
Officer Jack Schafer
Officer Darwyn Sparks
Officer Duy Tran
Officer Jean Tremblay (2)
Officer Jason Virt (2)
Officer Mark Yost
Traffic Supervisor Steve Lee
Senior TS Anthony Alonso
Senior TS Mark Rohrer
Traffic Specialist D.J. Candelora
Traffic Specialist Frank Correa
Traffic Specialist Bryan Diemer
Traffic Specialist Regina Glenn
Traffic Specialist Tyrone Jones
Dispatcher Chris Altizer
Dispatcher Steve Bianchi
Dispatcher Chuck Deveto
Dispatcher Gail McCluskey
Dispatcher Luis Renza
Dispatcher Kelly Renza
Dispatcher Jaye Scoggins
Dispatcher Tonya Taylor
Dispatcher Gayle Williams

Promotions

Captain Teri Uno
Sergeant Eric Diaz
Corporal Tammi Severin
Corporal Wendy Shughart
Traffic Supervisor Ron Ortiz
Senior TS Tony Sealy
Traffic Training Coordinator Barry Baldwin

In Memoriam

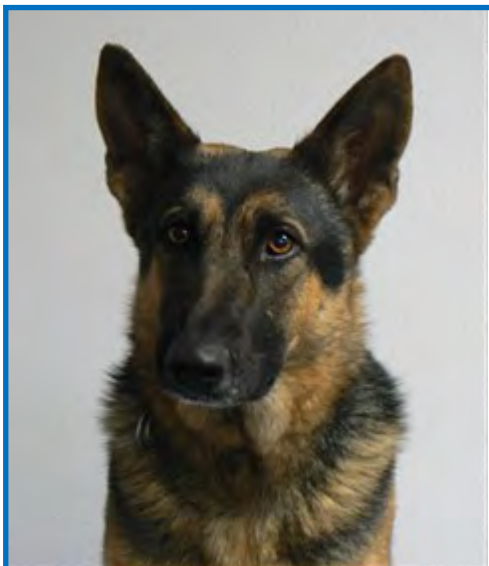


Traffic Specialist Bill Rush

On Sunday morning January 29th 2017, Traffic Specialist Bill Rush passed away from an apparent heart attack. Bill retired from the United States Air Force and joined the Aviation Authority on November 14th 2000. He was 66 years of age and is survived by his loving wife, Eva, mother, Else, and children Jennifer, Denise, Charles, and Eric. Bill was one who everyone could count on and always had a positive outlook and a gift of making everyone smile with his uplifting personality. Of his many gestures, Bill will be most remembered by his daily greeting, "Top of the morning to you." Our deepest condolences and prayers are with the Rush family, as Bill will be greatly missed by us missed by us all. His memory will live on in the hearts of all those who were blessed to have known him.



K-9 Uta



The K-9 Unit lost one of its finest on September 28, 2017, when retired canine Uta passed away. Uta was a German shepherd who had an extraordinary drive to work. She started working at Tampa International Airport in 2009 with then-handler Bob Thomson. In 2010, Uta became Officer Cameron Beall's new partner and they worked together until she retired on August 21, 2014. She participated in many events ranging from demonstrations at elementary schools to searching for explosives for the President of the United States. Uta served honorably for nearly 5 years, and enjoyed another 3 years in retirement at Officer Beall's home. She was a faithful friend and loyal partner to the end.



Tampa International Airport

Tampa International Airport
Department of Public Safety & Security
4160 George J. Bean Parkway
Tampa, Florida 33607
(813) 870-8760
www.tampaairport.com/police